



Member Connection

Your guide to EXCLUSIVE benefits, savings, and tips

Summer 2011

The Vacation Issue

Get out those swimsuits and pack up that car: AAA is here to help you get the very most out of your sun-soaked adventures, with tips for saving money, staying safe, and having fun all summer long.



Turn summer's moments into lasting memories

Every trip you take is filled with a thousand stories. Don't let them get away. Here are just a few ideas to help you capture and preserve your favorite vacation moments.

Write it down: Make sure you record all the things you laughed and cried

about the trip in a journal or notebook—even on postcards you buy along the way. Sketch pictures, add ticket stubs and receipts, and set aside some time each night to get it on paper: you'll never regret it.

A picture is forever: Focus on moments. Give the kids disposable cameras and encourage everyone to snap away at things like the view from the car window, inside-the-car



candid, and favorite meals along the way. Once you're home, print everyone's pics to create scrapbooks of the trip (don't forget to use your Member discount at Target.com for photo albums; visit AAA.com/target).

Create a blog: Setting up a road trip blog is not only an easy way to keep family and friends up to date, it's a fun way to preserve your trip story as it happens. For ideas and inspiration, check out roadjournals.viamagazine.com for entries from our VIA magazine editors.

Ready to roll? Our apps can help

Before you head out, be sure to load up on these mobile apps from AAA—available for free.



TripTik® Mobile (for iPhone®):

A road trip essential, with maps, voice-guided directions, more than 95,000 AAA-rated hotel and restaurant listings, and up-to-date gas prices.

AAA Discounts (for iPhone and Android™): Pinpoints Member discounts near you in more than 110,000 businesses across the U.S. and Canada.

AAA Roadside (for iPhone and Android): Send an instant request for AAA roadside assistance, without dialing or talking. Plus, get directions to AAA Approved Auto Repair facilities and Hertz locations.

{ Download your free apps. AAA.com/mobile }



Big fun under the sun

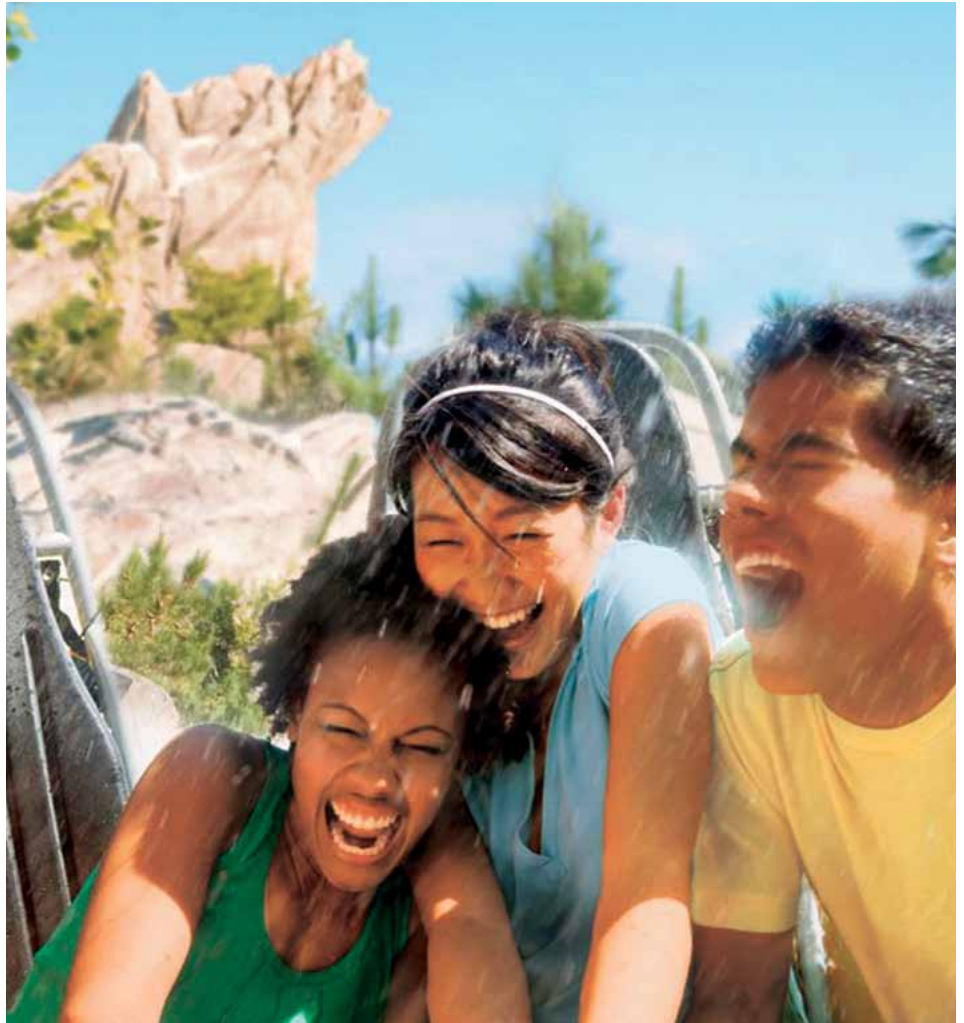
Disney California Adventure™ Park

Book a AAA Vacations® trip for Members-only benefits

With new attractions like The Little Mermaid—Ariel's Undersea Adventure and World of Color water show, there's no better time to rediscover that Disney magic in a whole new way.

Don't forget: When you book a AAA Vacations package to any Disneyland® Resort Theme Park, you'll receive these special benefits:

- Exclusive! AAA Vacations Diamond Card: Save 10–20% at many participating dining and merchandise locations throughout the Disneyland Resort and on Disneyland Park Tours (one card per package; nontransferable and void if sold)
- Exclusive! FREE parking at Disneyland Resort Theme Parks
- Exclusive! Collectible pin, lanyard, and luggage tag for each person in your package (pins and luggage tags may vary; one per person)



**Book your trip with a
AAA Vacation Specialist.
Call (888) 715-4222
or visit your AAA branch.**

Pleasant Holidays Hawaii

Three nights of relaxing luxury on Maui from \$749 per person*

Soak up the sun in style at the Aston Kaanapali Shores resort, with deluxe suites featuring full kitchens, private lanais, and breathtaking views.

Your package includes round-trip airfare departing from San Francisco, three nights accommodation, and a \$50 activity voucher.



*SFO departures. Rates quoted are per person, based on double occupancy unless otherwise stated. Rates valid for select travel dates shown. Rates, terms, conditions, availability and itinerary are subject to change without notice. Certain restrictions may apply. Taxes, gratuities, transfers, airfare and excursions are additional unless otherwise indicated. Rates shown include Hawaii ticket tax, but do not include Transportation Taxes of \$16.20, Passenger Facility Charges of \$3–\$18, a per segment tax of \$3.70, or September 11 Security Fee of \$2.50 per enplanement (up to a maximum of \$5.00 per one way or \$10.00 per round-trip). Additional airline restrictions, including but not limited to baggage limitations, standby policies and fees, nonrefundable tickets and change fees with preflight notification deadlines may apply. Fees and policies vary among airlines and are subject to change without notice. Please contact the airline directly for details and answers to specific questions you may have. Not responsible for errors or omissions. [Pleasant Holidays acts only as an agent for the various travel providers shown above.] CST# 1007939-10. Copyright © 2011 Pleasant Holidays, LLC. All Rights Reserved. As to Disney photos, logos, properties: © Disney. All tickets, offers, events, age ranges, services, attractions and entertainment may be seasonal and are subject to restrictions and change without notice.

Be sure your ride is road trip-ready

Nothing puts the brakes on a summer adventure like getting caught unprepared. Here are some of our top pre-trip car care tips—and a few for the road, too. Find more at AAA.com/drivingtips.

Get it checked: Before heading out, check your tire wear and pressure; battery charge, cables, and terminals; windshield washer, power steering, brake fluid, and oil levels; inspect hoses and belts for cracks and leaks; and make sure all of your lights (including high beams) are working properly.

Be prepared: Carry a bag in your trunk with emergency essentials: a flashlight, paper towels, drinking water and snacks (like energy bars), jumper cables, a first aid kit, and an umbrella and sunblock in case you get caught in the heat.

Have fun: Spending time in the car is a great chance to have fun together. Remember to pack games, like road trip bingo (downloadable at AAA.com/roadtrip), for the ride to keep things lively.



Get your car checked out before you head out. Find a AAA certified technician near you. Visit AAA.com/autocare

The dish on deductibles: How much you save depends on how much you pay

One of the biggest decisions you make when buying insurance is how high to set your deductible—the amount you pay before insurance kicks in to cover the cost of an accident.

Your deductible has a direct effect on your premium: the higher the deductible, the lower the premium. In fact, raising your deductible could save you 15% on what you currently pay.*

Of course, a deductible is not a one-time deal. Whenever you're in an accident, you'll have to pay your deductible, so choose an amount you can afford every time.

Here are a few other considerations when choosing your deductible:

Loans and leases: If you have a loan or lease your car, check before making changes; many banks set a maximum deductible they'll accept.

Age and value: It may make sense to increase the deductible on an older car, especially as its value gets closer to the amount of the deductible.

Out-of-pocket vs. premium: Your insurance agent should give you alternative quotes for varying deductibles. Be sure to consider the difference between your possible out-of-pocket expenses and potential premium savings with a higher deductible.

We work hard to put money back in your pocket

AAA is the only major insurance company in California that might not charge you your deductible if an accident's not your fault. In fact, in 2009 alone we were able to return more than \$1.5 million in deductible payments to our Members with AAA Auto Insurance.**

Review your deductible with a AAA Insurance Agent today. Call (866) 539-8028 or visit AAA.com/autoinsurance.

*According to the Insurance Information Institute. **Only applies for CA Auto Select policies. Does not apply in Nevada or Utah. Subject to policy terms and conditions. AAA Northern California, Nevada & Utah provides auto, home and personal umbrella insurance through the Cal State Auto Group. CA License #0175868.

Learn How



Top tips to beat the heat

Believe it or not, temperatures inside a parked car can reach 181°F on a hot day. Here are just a few tips to help keep things cool. Get more at AAA.com/drivingtips.

Always check a seat's heat before buckling kids in—180°F surfaces (like buckles and clasps) inside your car can cause severe burns in just one second.

Never, ever leave kids or pets alone in a car, even with windows rolled down.



Cover your steering wheel with fabric and lay light covering on leather seats. Try stick-on shades for side windows and a sun shield in front and back.

Park in the shade when you can and crack windows a half-inch for airflow.



Once you're in, crank the AC to high and open your windows a couple of inches. The cool air will soon displace the hot air by pushing it out the windows.

Keep kids safe: every trip, every time

Whether you're headed cross-country or just down the block, keep kids buckled up. Those under age 13 should always ride in the backseat, and all children should ride in a child or booster seat until they reach 4'9". If you're renting, remember that AAA Members get free child seats at Hertz. Certified technicians at select AAA branches can teach you how to install your kid's seat and make sure it's safe for their age, height, and weight. Inspections are free—just call to make an appointment.

To find the inspection location near you, visit AAA.com/carseats.



{ For more great tips and discounts, sign up for our monthly eNewsletter: visit AAA.com/newsletter. }

Listen In

"You never plan to have your tire blow out."

Last summer, Janet Dial and her kids were driving to Los Angeles to board a weeklong Disney cruise they'd booked through AAA. They were just hours away from the port on the day of departure when the unthinkable happened.

"I'm driving along, and I suddenly see all these huge pieces of lumber in the middle of I-5," Janet recalls. "There was nowhere to go, so I hit one, and my tire just blew. Let's just say, Mom was a bit panicked.

"I immediately called AAA and explained that we had this cruise to make. They had a very timely tow truck driver—who was also very helpful—change the tire and we were back on the road in about thirty minutes.

"We wound up getting to the Port of Los Angeles with just ten minutes to spare. I don't know that I've ever felt more relaxed for the first three hours of a vacation—I all but collapsed on deck seven."

What's your AAA story?

Do you have a tale to tell about AAA service? We'd love to hear it! Just email your story to memberconnection@goAAA.com.



Get More 

Summertime, and the savings are easy

Whatever your adventure, AAA helps you and your family save big. In fact, we've lined up more than 160,000 offers nationwide—so start planning!

For details on more exclusive summer offers, visit AAA.com/savedaily.



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SUMMER 2011



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adults pay kids' price—plus second visit FREE—when purchased at a AAA branch



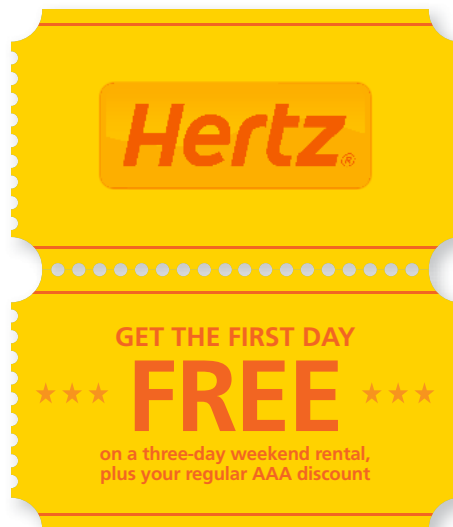
SAN DIEGO ZOO SAFARI PARK
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Six Flags DISCOVERY KINGDOM

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Hertz

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Knott's BERRY FARM

\$33⁹⁹ adult ticket
\$21⁹⁹ child/senior ticket
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Drop By 

Get more done at AAA

From travel to insurance, there's so much to do at your local AAA branch:

- Plan your next adventure with a Vacation Specialist
- Get passport photos and international driving permits
- Pick up free maps and TourBook® guides
- Take care of select DMV services

- Buy discounted tickets to attractions like SeaWorld, the San Diego Zoo, LEGOLAND® California, and more
- Receive a complimentary review for your auto, home, and life insurance

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For attraction tickets: Discounts cannot be combined with any other offers. Prices and features subject to change without notice, and are valid only when purchased at your local AAA Northern California, Nevada & Utah Travel office. Limit 10 tickets per park per Member. For all other offers: Various conditions and restrictions apply. Offers not valid with other discounts, promotions, or coupons. Good at participating locations only. Active AAA Membership Card required. All offers are subject to change and may expire without notice. ©2011 AAA Northern California, Nevada & Utah. All rights reserved.



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Your guide to EXCLUSIVE benefits, savings, and tips >>

Summer 2011



Member Connection

- In this issue:
- Documenting your trip
 - Great vacation ideas
 - Know your deductible
 - Big summer savings
 - Membership upgrades





Share the love with a AAA Associate Membership

Add your spouse, partner, children, or roommate as Associate Members and give them all the benefits you get—at a much lower price:

- The nation's fastest and most dependable emergency road service, on call 24/7
- Everyday discounts on hotels, restaurants, clothing, electronics, and more
- Select DMV services at many AAA branches

More driving? Then consider more coverage

If you plan to log extra miles on the road this summer, now may be a good time to upgrade your AAA Membership—for additional miles of free towing and more.

Talk to AAA about maximizing
your Membership.

Call (866) 539-8009 or visit
AAA.com/addassociate



The more we cover, the more you'll save

By covering more of your life with AAA, you can save more money with our Multipolicy discounts. For instance, if you cover both your home and auto with us, you can save up to 10% on AAA Auto Insurance.

Plus, adding a Life Insurance policy to your AAA coverage could save you even more and give you greater peace of mind knowing you're getting the personal AAA service and attention you deserve in every aspect of your life.

**Talk to a AAA Insurance Agent
about our Multipolicy discounts.
Call (866) 539-8028 or
visit your local branch.**

Discounts vary by state. Not all discounts are available in every state and are subject to eligibility requirements. Ask your AAA Insurance Agent for details. Discounts offered through the California State Auto Group. Life insurance underwritten and annuities offered by AAA Life Insurance Company, Livonia, MI. California License #0175868.

Get More. Get AAA.®

